



## PROPOSAL

### **Issue:**

Our IT Consultant, Milo Sutton, has recommended that we switch from our current Comcast phone system to Level365 for phone services. Our current system does not have a directory feature and is more expensive.

### **Proposal:**

The Level365 system costs \$150 per month less than Comcast for service, has more phone options, and includes an auto attendant feature which will direct callers to the correct person to address their issue. We are currently renting our equipment from Comcast. There is a large upfront cost under this proposal because we will be purchasing this equipment instead of renting.

### **Cost:**

\$6,540.00 one-time fee.

*Cost to be paid from Machinery & Equipment (split between Town Manager and Clerk/Treasurer)*